

## HP® Cartridge Instructions

### To run a clean cycle

1. Click the **Start** button on the lower left of the desktop.
2. Select **Printers and Faxes**. If you do not see Printers and Faxes, select **Settings**, then **Printers and Faxes**.
3. A window will open displaying the printers installed on your computer. Right-click on your printer and select **Properties**.
4. Another window will open displaying settings for your printer. Select the **Maintenance or Services** options available in the window.
5. Select the **Cleaning** button.
6. Wait for the printer to finish, see output, if acceptable—You are now ready to print.
7. If you encounter any streaking or print problems, run another clean cycle and/or see troubleshooting on reverse.

- If necessary -  
See inside for troubleshooting information

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### Guarantee

Our refills are backed by a 30 Day Satisfaction Guarantee.

Please keep receipt of purchase.

### Installing Your Cartridge

#### Warning

Ensure the copper contacts are completely dry before installing into your printer, if necessary carefully wipe with paper towel.

### Please read this pamphlet carefully

- Troubleshooting & Storing—inside
- Cleaning Cycles—back page

 i Fill Inkjets

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### When your cartridge runs out of ink

As soon as you notice any change in print quality (fading, streaking, no printing) which has not been remedied by running a **Cleaning Cycle** remove cartridge from printer and store as described below.

Continuing to print until the cartridge is completely drained, will result in damaging the print head and will reduce the refill life of your cartridge.

### Storing empty cartridges

- Empty cartridges should always be stored print-head up in a zip-top bag being careful not to have the print-head touch the side of the bag.
- It is helpful to insert a small moist paper towel in the bag . The paper towel should never touch the print-head as this may cause color contamination.
- Once in a zip-top bag, the cartridge should be stored in a cool place out of direct sunlight and sources of heat.
- Bring these cartridges as soon as possible to:



- Following these simple steps will go a long way in ensuring a successful refill.

## HP® Cartridge Instructions Troubleshooting

Problem	Solution
Streaks in printing	Run printer through 2-3 clean cycles.
I have run 2-3 clean cycles and still have streaks	Remove the cartridge from the printer. Fill a small dish with 1/2" of hot tap water and stand cartridge upright in water for 5 minutes. Wipe clean, re-install and run through one clean cycle.
Cartridge stops printing after 1-2 pages or 1-2 colors are missing	Sometimes air bubbles in the cartridge block the flow of ink. Remove the cartridge from the printer. Fold a piece of paper towel into a 2-inch square and hold against the printhead. With the cartridge in an upright position, whip the cartridge sharply several times using a quick downward motion. This will force the ink to the printhead.
Colors are contaminated (mixed)	Remove the cartridge from the printer. Fold up a piece of paper towel into a 2-inch square. Using a rubber band secure the paper towel to the printhead of the cartridge. Let it sit for 3-5 minutes, remove the rubber band and paper towel and re-install the cartridge in the printer. Run 1-2 clean cycles.
None of the above solutions fix my problems	Call 518-459-5382