

Epson® Cartridge Instructions

Print Head Cleanings

Method 1

1. Run 2 print head cleanings after installing the cartridge(s). To do this, go to any printable document then click **File** → **Print** → **Properties** → **Utilities** → **Head Cleaning**
2. From the same menu above, run a **Nozzle Check**. Compare the print out with the display on the monitor. Repeat step 1, if necessary.

Method 2

1. **Start** → **Settings** → **Control Panel** → **Printers** (and faxes) → (double-click on your Epson printer icon) → **Printer Menu** (top left) → **Printing Preferences** → **Maintenance** → **Head Cleaning**
2. From the same menu above, run a **Nozzle Check**. Compare the print out with the display on the monitor. Repeat step 1, if necessary.

See inside for troubleshooting information

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Guarantee

Our refills are backed by a 30 Day Satisfaction Guarantee.

Please keep receipt of purchase.

Before installing your cartridge

- **DO NOT** remove any - plugs—clear blue tape— glue— from the bottom of the cartridge, near the ink port. These are used to keep the ink inside the cartridge.
- **If there is a CHIP on your cartridge—** be careful **not to touch the chip**. Touching the chip can render the cartridge unusable.
- Some cartridges may have colored electrical tape covering vents, this tape must be removed before installation.

Please read this pamphlet carefully

- Troubleshooting & Storing—inside
- Cleaning Cycles—back page

The logo for 'i Fill Inkjets' features a stylized 'i' with a horizontal bar through it, colored with yellow, magenta, and cyan. To the right of this icon, the words 'Fill Inkjets' are written in a blue, serif font with a drop shadow effect.

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When your cartridge runs out of ink

- As soon as you notice any change in print quality which can not be remedied by running **Print Nozzle Cleaning** (i.e. fading, streaking, no printing), remove the cartridge from the printer and place into a zip-top bag with a small piece of moist paper towel.
- DO NOT place the paper towel on the ink ports or the chip.
- Continuing to print and completely draining the cartridge can result in damaging the print head and may reduce the life of your printer.

Storing refilled and empty cartridges

Refilled and empty cartridges should always be stored in a zip-top bag with a piece of moist paper towel. Once in a zip-top bag, the cartridge should be stored in a cool place, out of direct sunlight and sources of heat.

Epson® Cartridge Instructions Troubleshooting

Problem

Solution

Streaks in printing	Run a clean cycle. Print nozzle check. Repeat if necessary.
I have run 2-3 clean cycles and still have streaks	Let the cartridges sit in the printer for 15 minutes and then run another clean cycle.
Cartridge stops printing after 1-2 pages or 1-2 colors are missing	Confirm cartridges are full. Sometimes air bubbles in the cartridge block the flow of ink. Let the cartridge "rest" in the printer for 30 minutes. This will allow any air bubbles to rise and the ink to settle. Run another cleaning cycle.
Colors are contaminated (mixed)	Run 1-2 print head clean cycles.
None of the above solutions fix my problems	Call-518-459-5382 