Canon®
Cartridge Instructions

Print Head Cleanings

1. Install the cartridge in the printer.
2. Click the **Start** button on the desktop.
3. Click on **Printers and Faxes**. If you do not see Printers and Faxes, click on **Settings**, then **Printers and Faxes**.
4. A window will open displaying the printers installed on your computer. Right-click on your printer and select **Properties**.
5. Another window will open displaying settings for your printer. Select the **Maintenance** tab, near the top right of the window.
6. Now click on the **Cleaning** button near the top right of the window.
7. Repeat cleaning cycle.
8. When two clean cycles have been completed, click on the **Nozzle Check** button. This will print a pattern of lines near the top of the page.
9. You are now ready to print.
10. If you encounter any streaking or print problems, see troubleshooting on reverse.

See inside for troubleshooting information

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Guarantee

Our refills are backed by a 30 Day Satisfaction Guarantee.

Please keep receipt of purchase.

Before installing your cartridge

Some cartridges may have colored electrical tape covering vents and ink ports — this tape must be removed before installation.

Please read this pamphlet carefully

- **Troubleshooting & Storing—inside**
- **Cleaning Cycles—back page**

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When your cartridge runs out of ink

- As soon as you notice any change in print quality which can not been remedied by running **Print Nozzle Cleaning** (i.e. fading, streaking, no printing), remove the cartridge from the printer and place into a zip-top bag with a small piece of moist paper towel.
- DO NOT place the paper towel on the ink ports or the chip.
- Continuing to print and completely draining the cartridge can result in damaging the print head and may reduce the life of your printer.

Storing refilled and empty cartridges

Refilled and empty cartridges should always be stored in a zip-top bag with a piece of moist paper towel. Once in a zip-top bag, the cartridge should be stored in a cool place, out of direct sunlight and sources of heat.

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Troubleshooting

Problem	Solution
Streaks in printing	Run a clean cycle. Print nozzle check. Repeat if necessary.
I have run 2-3 clean cycles and still have streaks	Let the cartridges sit in the printer for 15 minutes and then run another clean cycle.
Cartridge stops printing after 1-2 pages or 1-2 colors are missing	Confirm cartridges are full. Sometimes air bubbles in the cartridge block the flow of ink. Let the cartridge "rest" in the printer for 30 minutes. This will allow any air bubbles to rise and the ink to settle. Run another cleaning cycle.
Colors are contaminated (mixed)	Run 1-2 print head clean cycles.
None of the above solutions fix my problems	Call-518-459-5382 i Fill Inkjets