

Brother® Cartridge Instructions

Print Head Cleanings & Installation

Installing Your Cartridge

Install your cartridges in their proper positions and close the cover. Your printer then prepares for a “head cleaning” and will go online. The display screen prompts you to verify that a new ink cartridge was inserted for each color that was removed.

For example:

DID YOU CHANGE BLACK? 1. YES 2. NO

If the ink cartridge you installed is brand new or refilled, please make sure to select 1 for each cartridge. If the cartridge was taken out in error press 2. This will reset the ink dot counter automatically. (The ink dot counter enables the printer to notify you when a color is running low.)

If the printer does not recognize the refilled cartridge as new, then follow the procedure below.

Once the cartridges are installed, the printer enters a cleaning cycle for each replaced cartridge. The display screen alternately shows **CLEANING** and **PLEASE WAIT**. When the printer completes the cleaning cycle, the display screen will return to the standby mode (date and time).

If The Printer still reads Low Ink

Gently tap the side of cartridge body. The floater could be stuck, which communicates to the printer if its full or empty.

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Guarantee

Our refills are backed by a 30 Day Satisfaction Guarantee.

Please keep receipt of purchase.

Please read this pamphlet carefully

- Troubleshooting & Storing—inside
- Cleaning Cycles & Installation —back page



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When your cartridge runs out of ink

- As soon as you notice any change in print quality which can not be remedied by running **Print Nozzle Cleaning** (i.e. fading, streaking, no printing), remove the cartridge from the printer and place into a zip-top bag with a small piece of moist paper towel.
- DO NOT place the paper towel on the ink ports or the chip.
- Continuing to print and completely draining the cartridge can result in damaging the print head and may reduce the life of your printer.

Storing refilled and empty cartridges

Refilled and empty cartridges should always be stored in a zip-top bag with a piece of moist paper towel. Once in a zip-top bag, the cartridge should be stored in a cool place, out of direct sunlight and sources of heat.

Brother® Cartridge Instructions Troubleshooting

Problem

Solution

Streaks in printing	Run a clean cycle. Print nozzle check. Repeat if necessary.
I have run 2-3 clean cycles and still have streaks	Let the cartridges sit in the printer for 15 minutes and then run another clean cycle.
Cartridge stops printing after 1-2 pages or 1-2 colors are missing	Confirm cartridges are full. Sometimes air bubbles in the cartridge block the flow of ink. Let the cartridge "rest" in the printer for 30 minutes. This will allow any air bubbles to rise and the ink to settle. Run another cleaning cycle.
Colors are contaminated (mixed)	Run 1-2 print head clean cycles.
None of the above solutions fix my problems	Call-518-459-5382 